

Your stay at Othona Bradwell

We are really looking forward to welcoming you to Othona, whether it's for your first time here or the latest of many visits over the years. Like everywhere else during this time we have had to make changes at Othona to comply with government guidelines. We have tried to keep this to a minimum but we really want to ensure that all guests, staff and volunteers remain safe during these turbulent times. We wanted to let you know the main changes we have made before your visit and what you can expect at Othona. We have a more detailed policy document which is available on our website or we can send by email on request.

- Any guest booked to stay with us should not come if they have any of the following symptoms: cough, fever, loss of taste/smell within the last 14 days before their visit, unless these symptoms are due to a pre-existing medical condition.
- We reserve the right to refuse entry or cancel a reservation should anyone show symptoms for the protection and safety of the other guests and staff.
- Remember to download the NHS COVID-19 app before you come and scan the QR code in the reception on arrival.
- There is no longer a requirement to wear a face covering indoors or to socially distance, however we expect all guests to be mindful of those around them and to wear face coverings when in close proximity to others.
- There is no legal limit now on the number of people that can meet together but the government advice is to minimise the proximity and number of social contacts.
- We will employ more stringent and regular cleaning protocols to minimise risk
- Staff have been fully briefed and trained in infectious disease control and have been issued with the correct PPE and will use as is appropriate.
- We will provide sanitising stations.
- We reserve the right to ask any guest who does not comply with cooperating with our infectious disease control procedures to leave for the safety and protection of all the others staying here.
- We will ensure that our communal spaces are kept well ventilated.
- We will be offering a wholesome menu but will not be able to accommodate complex food needs and would ask those requiring this to bring their own stocks.
- We will maintain levels of adequate staffing at all times but some staff will remain on furlough.

We want your stay here to be enjoyable and to keep the experience as much like normal Othona as possible. We will be relying on those of you staying here to continue the 'Work, worship, study and play' ethos.

Please contact us in the office (bradwell@othona.org) with any questions.