

Your stay at Othona Bradwell

We are really looking forward to welcoming you to Othona, whether it's for your first time here or latest of many visits over the years. Like everywhere else during this time we have had to make changes at Othona to comply with government guidelines. We have tried to keep this to a minimum but we really want to ensure that all guests, staff and volunteers remain safe during these turbulent times. We wanted to let you know the main changes we have made before your visit and what you can expect at Othona. We have a more detailed policy document which is available on our website or we can send by email on request.

- Any guest booked to stay with us should not come if they have any of the following symptoms; cough, fever, loss of taste/smell within the last 14 days before their visit, unless these symptoms are due to a pre-existing medical condition.
- Essex is now a tier 2 level area which means you can only come with members of your own household/support bubble and there can not be mixing between different households indoors.
- Please aim to arrive after 3pm so that we have time to ensure all the necessary cleaning of your room and the communal areas is completed, please can you notify us if you will be arriving earlier.
- Please come to the main door by the office on arrival and we will check your temperature. We reserve the right to refuse entry or cancel a reservation should anyone show symptoms for the safety of the other guests and staff.
- Remember to download the NHS COVID-19 app before you come and scan the QR code in the reception on arrival.
- Face coverings will have to be worn in all communal areas when not sitting at tables to eat and drink as per the recent guidelines.
- We will maintain the recommended 2 metres social distancing measures where possible.
- We will employ more stringent and regular cleaning protocols to minimise risk
- Staff have been fully briefed and trained in infectious disease control and have been issued with the correct PPE and will use as appropriate.
- All guests and staff will have a daily temperature reading and should self-assess for any signs of coronavirus on a daily basis.
- We will provide sanitising stations but ask guests to bring their own hand sanitiser for personal use.
- We reserve the right to ask any guest who does not comply with cooperating with our infectious disease control procedures to leave for the safety and protection of all the others staying here.
- Some of the communal area will be out of action as they contain difficult to clean objects
- We will be offering a wholesome menu but will not be able to accommodate complex food needs and would ask those requiring this to bring their own stocks.
- We will maintain levels of adequate staffing at all times but some staff will remain on furlough.

We want your stay here to be enjoyable and to keep the experience as much like normal Othona as possible. We will be relying on those of you staying here to continue the 'Work, worship, study and play' ethos.

Please contact us in the office (bradwell@othona.org) with any questions.